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Now that you've purchased consultation time, be sure to send an eMail to wiseman@eagle-research.com telling me how much time you've purchased and your ER eStore order # so I can suggest consultation times.

Suggestions to optimize consultation

1. I seriously favor using Skype because it allows face to face conversation and is free for Skype to Skype calls. Go to skype.com. My Skype name is ghwiseman. Be sure to set up your Skype account and test it well before the consultation. If your only option is telephone, **you call** 250-492-7400 at the scheduled time.

2. I suggest multiple shorter 'meetings' of at least 15 minutes and up to 1/2 hour at a time, with breaks of at least a day or two between, because shorter 'talk' times allow information to be digested and for me to prepare answers for new questions you subsequently send to me.

3. Please send me (in advance of the consultation) appropriate documentation such as:
　　a. your contact information (so I can set up the time and invoice records)
　　b. the locations you wish to apply the technology (geographical and actual housing conditions)
　　c. the details of the projects you wish to enhance
　　d. any technology you wish to have considered (besides mine).
　　e. list of questions you'd like to have answered and some idea of how comprehensive you'd
　　　 like the answers to be.

4. The more I know (about your situation) before we talk, the more valuable the conversation will be. You want to be comprehensive, but on topic, making your presentations easily understood because the time it takes to review the information you send will be charged to your account (I keep appropriate time records and can send you a report/invoice at appropriate times).

5. The sooner you send the information to me, before the talk, the better chance I have to evaluate it competently.

6. You can send information to me via email wiseman@eagle-research.com or by FAX to 250-492-7480 For email attachments preferably use .pdf, jpeg, .ppt, .doc, .mp3, .mp4; you can send other formats and I might be able to read them if you tell me the program they were created in.

May the blessings be

George Wiseman